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AUG 31 2004

ATTORNEY DOCKET: AUS920010181US1

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

IN RE APPLICATION OF:

INVENTOR(S): Dutta, et al  
APPL. NUMBER: 09/852,774  
FILED: 5/10/2001  
TITLE: Application Service Provider Upgrades  
  
GROUP ART UNIT: 2122  
EXAMINER: Michael J. Yigdall  
  
Docket Number: AUS920010181US1

I hereby certify that this correspondence is being transmitted by fax to Group Fax Number 703-872-9306, addressed to "Honorable Commissioner For Patents, PO Box 1450, Alexandria, Virginia 22313-1450", on the date set forth below:

Signed:

*Robert V. Wilder*

Name: Robert V. Wilder  
Date: August 31, 2004

Honorable Commissioner For Patents  
PO Box 1450  
Alexandria, Virginia 22313-1450

AMENDMENT

This Amendment is in response to an Office Action mailed 6/25/2004. The present amendment is submitted in sections, each beginning on a separate page, as follows:

Section I: AMENDMENTS TO THE ABSTRACT

Section II: AMENDMENTS TO THE CLAIMS

Section III: REMARKS